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## Translating and the Computer Conference 2010 – 18th & 19th November 2010

**De Vere West One, London, UK**



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### Translating and the Computer 32 Conference Programme

#### PROGRAMME: DAY ONE

##### 08.30 Registration

##### 09.15 Introduction by Chair:

Olaf-Michael Stefanov, Austria

##### 09.15 Challenges at World Trade Organization:

Evaluation and implementation of a Statistical Machine Translation System  
 Olivier Pasteur, World Trade Organization, Switzerland

Mr Pasteur will address the ongoing challenges of integrating statistical machine translation into the translation workflow of an organization such as his, in which significant requirements for technical correctness must be balanced against those for political sensitivity, while fending with such matters as talented but yet not computer-oriented professional translators, budget constraints and complex workflows, tight deadlines, high quality requirements as well as those dealing with translators' reluctance to accept the fundamental changes in their work that the integration of machine translation entails.

##### 10.00 discussion

##### 10.05 Creating Your Own Translation Memory Repository:

Ronan Martin, SAS Institute A/S, Denmark

At SAS we had been accumulating translation memories for some years but felt that we weren't getting maximum benefit from them. There were two areas that could potentially yield benefit for our translation community: the possibility of searching for existing translations in an entire TM repository, and locating existing TMs that would be suitable for attaching to new projects.

Obviously you normally attach the TM from a previous version to a current localization project, but there were complex crossovers between our products and we found we were paying several times over for translating strings that existed somewhere in the TMs - though no-one was sure where.

As SAS had some available programming resources we decided that it was feasible to build the functionality we desired into our existing workflow system. We wrote a script which searches the project repository for the txt TM files across all languages, and aggregates them into a set of language-specific silos. Creation of the language-specific TM silos is done using the SAS programming language, which is a statistical and data processing language.

The primary purpose was to provide a TM repository search facility, but one of the major spin offs of the work has been the development of TM Discovery. This entails taking the current set of source strings for a new localization project, and doing a concordance search against the whole repository for each language.

This product has led to reduced translation costs. For completely new products SAS now has a reliable statistical method of predicting which TMs will yield the greatest number of pre-translations. This paper will present these developments at SAS.

#### **10.45 discussion**

#### **10.50 Coffee**

#### **11.20 Does Google know better? Translators and machine translation:**

Dr Ignacio Garcia, University of Western Sydney, Australia

New translation memory tools and new versions of established ones offer the translator the option to post-edit machine generated text for segments for which no match is found in the memories. Translating no matches from the machine translation baseline is actually the default option of the Google Translator Toolkit, which in its Settings window further advises that "most users should not modify this".

We imagine that at least for some language pairs and some tasks this should work well. Would it, however, for any language pair (for which Google Translate is available) and for any type of text? This is what Google assumes. This paper presents the results of research based on work with the English-Chinese language pair.

#### **11.55 discussion**

#### **12.00 Translation and technology: is it a jungle?**

Juliet Macan, Ic.Doc srl, Italy

Does technology make globalisation more complicated? In a sector where demand constantly exceeds supply, and time frames continue to shrink at a terrifying speed, it might help to take a closer look at the globalisation actors: the decision-makers at the various stages, those involved in the creation of original texts, through translation, review and publishing without forgetting the tool vendors. A examination of the traditional processes might reveal why progress is so slow. A clear overall view of all the crucial aspects involved in the globalisation process is essential when deciding priorities and setting up an efficient workflow. These decisions are generally taken on the basis of overriding time and cost requirements.

There is a real need to address the problem up-front, improving the quality of the source material for machine or computer assisted translation and placing terminology centre-stage. In this extremely complex and variegated situation, perhaps it is time to establish some kind of authority to analyse both requirements and solutions in an objective manner and offer all the actors involved disinterested advice about the technology which can facilitate their work. This paper will present ideas for the way forward.

#### **12.35 discussion**

#### **12.40 Short presentations on new products:**

ABBYY Lingvo.Pro  
LTC  
TRANSLI

#### **13.30 Lunch**

#### **14.30 Afternoon session chaired by:**

Professor Ruslan Mitkov, University of Wolverhampton, UK

#### **14.30 XTRF-TM – Managing teamwork:**

Andrew Nedoma, Lido-Lang Technical Translations, Poland

This presentation shows the evolution of the translation management system that was presented at ASLIB 27 in 2005 under the name TROFFI and has now developed to a technically advanced management system now known as XTRF-TM. XTRF-TM involves a translation management system, a workflow management system, a CAT tool, and an e-mail software, linking together to create a real, online teamwork environment that provides a service to clients which conforms to the ISO 9001 and EN15038 requirements.

The main tool in the daily work of many players co-operating in translation services, XTRF-TM manages all the processes and helps to establish a teamwork environment for its users. The aim of this presentation is to show real scenarios, involving several players, illustrating how people can work together through this system, how they can interact and how their work is reflected in other modules that are viewable by other players.

#### **15.05 discussion**

#### **15.10 Language Technology for Automatic Control in eLearning Tools for Translators and Second Language Students:**

Paul Schmidt, Saarbrücken University, Germany

This paper introduces the results of a number of projects whose objective was to create e-learning sites for students of translation and second language learners as autonomous learning systems. The paper presents a set of innovative tools that allow for automatic correction.

The application of these tools has been widely tested with hundreds of students and dozens of teachers from different cultures at several universities. The areas in which the tools were tested were 'translation' and 'foreign language teaching'.

The tools, however, can be used for any kind of textual input. The major innovation that will be presented in the paper is that though sophisticated language technology is to be used for creating automatic correction tools language teachers who do not have any computational linguistic skills may automatically generate their own

automatic correction tools.

**15.45 discussion**

**15.50 Tea**

**16.20 TBC**

**16.55 discussion**

**17.00 End of Day One**

**DRINKS RECEPTION**

**PROGRAMME: DAY TWO**

**09.00 Introduction by Chair:**

Daniel Grasmick, Lucy Software and Services, Germany

**09.00 Keynote - Implications of culture on support (and translation):**

Phil Verghis, Verghis Group

You have your hands full as you bid for work across the world. Ever wonder what your customers are going through as they try to add globalization, virtual teams, multi-cultural relationships to the work they are already chartered to do? The good news is that once you understand the pressures support is under, and have a framework to better understand the differences between cultures, you can begin looking at your service from a people, process and technology perspective. You might be able to make modifications that aren't particularly expensive or difficult to implement and yet add better margins.

This presentation will draw on research by cultural experts and cultural anthropologists to help you differentiate between a 'rules based' culture and a 'relationship based' culture, and the profound implications for people, process, technology and communication across languages in a service environment.

**09.45 discussion**

**09.50 Next Generation Translation and Localization: Users Are Taking Charge:**

Sharon O'Brien, Dublin City University and Reinhard Schäler, University of Limerick

The user is taking charge and examples for this are many.

The best known example in the commercial sector is Facebook. The site grew from 34 million international users in early 2008 to well over 400 million by mid 2010. Facebook now "speaks" more than 100 languages – all supplied by its users.

The MTC India Youth Icons used to be business magnates, cricket players or actors. In 2007, the award did not go to a person but to a Website: Orkut, the social networking site translated by its users into Hindi, Marathi, Bengali, Tamil and Telugu.

Industry experts such as Greg Oxton in The Power and Value of On-line Communities at the AGIS'09 event have been calling on digital publishers to give up "their illusion of control".

The proposed paper will examine the case of The Rosetta Foundation as an example of a not-for-profit volunteer translation facilitator. The paper focuses on the motivating factors for volunteer translators. A survey was distributed to the several hundred volunteers who signed up as translators in the first few months of The Rosetta Foundation's launch. The paper will present the results of this survey and will explore how The Rosetta Foundation, and other not-for-profit crowdsourcing translation organisations, might better motivate volunteers to contribute their skills and expertise.

**10.25 discussion**

**10.30 Managing Social Translation: Online Tools for Translators' Communities:**

Anas Tawileh, Meedan.net

The digital lifestyle of more than a billion citizens of the world is generating massive amounts of information stored in digital format and made available on the web.

According to a recent study by consultancy firm International Data Corporation (IDC), the world's digital output currently stands at 8,000,000 petabytes and may surpass 1.2 zettabytes (a zettabyte is equal one million petabytes).

This creates substantial demand for translators and translation services, but also poses challenges to the traditional approaches to translation management and conduct, and the way translators have organized in the past. While much has been said about developments in machine translation technologies, the reality remains these translations tend to be of lower quality than human translations.

Frequently, content consumers are complaining that machine translation has not yet reached sufficient maturity levels to produce meaningful content. For this purpose, social translation builds on initial translation drafts generated by machine translation engines, and empowers translators' communities with the ability to vet the translation and make any necessary corrections and amendments. Another issue that relates directly to the translation quality is the capability of translators in the network to produce high quality output.

Social translation tools and platforms address this by designing a portable translation reputation management system for translators, coupled with a rating mechanism for translated content. This paper will explore these ideas and approaches in greater depth, and will present examples for the social translation tools and platforms currently available on the web.

**11.05 discussion****11.10 Coffee****11.30 A Computational Framework for a Cognitive Model of Human Translation:**

Michael Carl, Copenhagen Business School, Denmark

Human translation process research analyses the translation behaviour of translators such as, for instance, memory and search strategies to solve translation problems, types of units that translators focus on, etc., and determine the temporal (and/or contextual) structure of those activities or describe inter- and intra personal variation.

Cognitive models have been developed that explain translator's behaviour in terms of controlled and uncontrolled workspaces and with micro- and macro translation strategies. However, up to date no attempts have been made to ground and quantify such translation models in empirical user activity data. In order to close this gap, the paper elaborates a computational framework for a cognitive model of human translation.

We investigate the structure of the translators keystroke and gaze data, discuss possibilities for their classification and visualisation and elaborate how the translation model can be grounded and tested in the empirical data.

The insights gained from such a computational translation model does not only enlarge our knowledge about human translation processes, but has also the potential to enhance the design of interactive MT systems and help interpret user activity data in human-MT system interaction.

**12.05 discussion****12.10 Mixed up with Machine Translation: Multi-word Units Disambiguation Challenge:**

Anabela Barreiro, Universidade do Porto, Portugal & Johanna Monti, Università degli Studi di Salerno, Italy

The Internet has helped machine translation (MT) to become increasingly popular within the general public. Considerable progress has also been made in qualitative terms because of the availability and use of large parallel corpora, the development of knowledge bases, the adoption of statistical models, and the integration with various computer assisted translation tools, particularly with translation memories.

However, despite recent significant progress, lexical problems still represent a critical area in MT. Among lexical problems, multi-word units (MWU), are particularly difficult to be processed by MT systems. The aim of this paper is to provide a systematic qualitative evaluation of the shortcomings of existing MT systems with reference to the processing of MWUs with different degrees of variability, in order to point out benefits, strengths and weaknesses of distinct approaches.

The paper will discuss the usage of combined Lexicon Grammar lexical resources and OpenLogos lexical resources together with syntactico-semantic rules as a possible solution to overcome machine translation limitations with regards to the automated processing and translation of MWUs.

What could the ideal MT evaluation tool look like to correctly evaluate the performance of MT engines with regards to MWUs?

**12.45 discussion****12.50 Identifying Fixed Expressions: A Comparison of SDL MultiTerm Extract and Déjà Vu's Lexicon:**

María Fernández-Parra & Pius ten Hacken, Swansea University, UK

This paper will evaluate and compare the usefulness of two approaches that can be used for the identification of fixed expressions and are implemented in different CAT tools, SDL MultiTerm Extract and Déjà Vu's Lexicon. Both MultiTerm Extract and the Lexicon are designed to extract potentially useful strings from a text, but they differ in the method of extraction and the scope of use for the extracted strings so that it will be interesting to compare their relative merits in this particular task.

The Lexicon works rather like a concordancer, whereas MultiTerm Extract is a statistical term extraction tool. Concordancing results in non-selective, total recall, whereas statistical term extraction aims to present a smaller selection while maximizing recall. In both cases, facilities for supporting manual confirmation of relevant expressions from the automatically produced selection should be taken into account in the evaluation.

On the basis of the existing functionality, the paper will aim to suggest how this functionality can be optimized for the identification of fixed expressions.

**13.25 discussion****13.30 Lunch****14.30 Afternoon session chaired by:**

Chris Pyne, SAP, AG Germany

**14.30 Panel Discussion:**

The Right to Access to Content in your Language needs to be extended beyond the G20  
Moderator: Chris Pyne, SAP AG, Germany

Contributors include Reinhard Schäler, University of Limerick, Ireland

**15.30 Tea****15.50 Highlighting Matched and Mismatched Segments in Translation Memory Output through Sub-Tree Alignment:**

Ventsislav Zhechev, EuroMatrix+, CNGL, School of Computing, Dublin City University

In this paper, we present a novel system that can automatically detect and highlight the segments that need to be modified in a TM-suggested translation.

We base it on state-of-the-art sub-tree alignment technology that can produce aligned phrase-based-tree pairs from unannotated data. We chose this particular tool because it can fully automatically capture translational equivalencies, without the need for any training data. The only auxiliary requirement it has is for a probabilistic dictionary for the languages that are being aligned. If such is not readily available, it can be automatically inferred from the data stored in the TM using an off-the-shelf open-source word-alignment tool.

Our system can also be used to pre-translate the identified mismatched segments in the suggested translation using a (Statistical) Machine Translation system. Researchers are currently working on a prototype demonstrator that will showcase the described system.

The ultimate goal, however, is to integrate this technology into an open-source or commercial TM tool to make it available to professional translators. In the future, we plan to perform user studies evaluating the impact our system has on post-editing speeds in real-life situations.

#### **16.20 discussion**

##### **16.25 A Hybrid Word Alignment Approach to Improve Translation Lexicons with Compound Words and Idiomatic Expressions:**

Nasredine Semmar, CEA, France

Translation lexicons play a vital role in machine translation and cross-language information retrieval. The high cost of bilingual lexicons development and maintenance is a major barrier for adding new languages pairs for these applications. Word alignment approaches are generally used to construct bilingual lexicons.

In this paper, we present a hybrid approach to align single words, compound words and idiomatic expressions from bilingual parallel corpora. This approach combines linguistic and statistical information in order to improve word alignment results.

The results obtained showed that the single-word aligner generates a translation lexicon corresponding to the corpus of 1103 sentences with 90% of precision and 81% of recall, and the multi-word aligner achieves a significant enrichment of the bilingual lexicon with compound words and idiomatic expressions.

#### **16.55 discussion**

#### **17.00 End of the Conference**

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