# Using Apertium in a typical localization scenario

Spanish → Brazilian-Portuguese

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# This talk is about...

A success story for an odd localization scenario Why use a pivot language? Customizing a rule-based engine How to proceed? Where to stop? How to keep costs under control? Integrating an MT service provider into a localization workflow

# **About Autodesk**

- Autodesk is a software publisher
  - Design software (AutoCAD, Revit, Inventor...)
    Rendering, animation software
    For engineers, architects, animation films
- Localization Services (~100 employees worldwide)
  - manages processes, localization programs, systems (Corporate Terminology, CMS, TMS, MT...)
- Localization projects
  - Software UI, documentation
  - (user manuals, online help...)

# **About Prompsit**

- Prompsit is a solution integrator in Machine Translation & Language Technologies
- Specialised with the Apertium open-source rule-based platform (involved since the beginning in 2004)
- Mixed group of software engineers, translators, and linguists (~5 employees worldwide)
- Academic background (Prompsit = spin-off of Transducens research group from the Universitat d'Alacant)

# **Project facts**

- Translate for the first time, one of the company's flagship products in
  - English > Brazilian Portuguese
- ~300,000 words software UI
- ~110,000 words Getting Started manuals
- Timing not critical
- Publishing quality expected (no damage to brand image)
- Post-edit whole content by human translators
- Need immediate ROI (can't amortize investments beyond the current project)
- Small bilingual in-domain corpus for this pair

# **Non-explicit objectives**

#### Test adoption of MT

- Internally: sales, marketing, regional offices
- Externally: corporate reputation, public, end users
  Validate MT integration
  - in the localization workflow
  - with LSPs partners

Acquire internal experience in MT

# Setting expectations for MT vendors

- "The MT output must be so that post-editors can reach processing 6,000 words per man.day"
- Note: Usually admitted metric for regular translation: 2,500 words per man.day
- Means we're asking to multiply throughput by 2 Figure estimated to:
  - cover customization costs other process adaptation, learning curve + still some contengency
- If no MT solution could approach this "financial" goal, for this language pair, then it was better to do no MT at all, and do normal translation instead.

# **Vendor selection**

### 8 commercial proposals

- Some ruled-out right away: high license or customization costs
- English> Portuguese poor could hope to post-edit twice as fast as translating
- Stat MT discarded because of too small corpus

### One proposal stands out: Prompsit

- Open-source
- MT service provider
- Pivot translation: English>Spanish>Portuguese



# **Pivot language**



# **Pivot language**

Spanish translation was already under way

- Prompsit proposes an efficient shallow-transfer solution with Apertium
- Output without customization surpasses other solutions
- Some obvious areas for customization:

Usage of passive voice New orthography Domain terminology

Good confidence that a proper customization would answer project objectives

# **The Apertium platform**

#### Framework for rule-based MT systems



Free/Open-source resources GNU General Public License

# **Apertium makes possible**

- Testing: how adequate for...
- Developing: I want a new...
- Adapting: could I have a customised...
  - engine?
  - data?
- Integrating: same workflow, new tools



Use it "as is"

Improve / adapt it

## Where to start?

#### Modules and linguistic data in Apertium:



# **Customizing Apertium**

## **Engine:**

- unknown words: \*  $\rightarrow$  @@@
- encoding: utf-16  $\rightarrow$  utf-8
  - special format filters:
    - CSV (comma separated value)
    - TMX (translation memory exchange)

## Workflow adaptation:

- for software engineers: web service
- for post-editors: en→pt\_BR translation units

## Customizing apertium-es-pt\_BR (I)

- **Expected:** publication quality output at 4000-6000 words/day for Brazilian Portuguese "2009"
- Already in the box: 10,000 lemmata, 100 transfer rules, Brazilian Portuguese variant
- **Missing:** new orthography for Portuguese, domain-adapted vocabulary and style
- Decisions based on:
  - expected results
    - available resources
    - time-cost-impact

## Customizing apertium-es-pt\_BR (II)

#### Compilation of resources and actions:

multi-lingual glossaries (surface forms, not based on frequency) = Apertium-like entries in dictionaries

bilingual translation memories (*en-es* and *en-pt\_BR*) = es-pt\_BR parallel text = style checker to extract new transfer rules

the source language text to be translated = trilingual glossary turned into Apertium es-pt\_BR Apertium dictionaries entries new orthographical agreement = orthographical adaptation

## Customizing apertium-es-pt\_BR (III)

## Some details:

- two phases:
  - around 5 + 2 weeks
  - 2,285 new terms
  - 6 new transfer rules
- quality checks inside Autodesk term approval workflow and inside Apertium
- post-edition team feedback support
- after post-edition: proposal and agreement to contribute to the free version of apertium-es-pt
- evaluation: François will tell you...

# **Evaluation WER, Bleu**



Edit distance between raw and post-edited

# **Edit distance**



Edit distance between raw mt and post-edited (BLEU)

**Unknown words** 



Coverage (proportion of unknown words – note: most of them are free-rides)

# **Post-edited TUs**



Proportion of post-edited segments (vs those that didn't require post-edition)



### Questions ©



Autodesk<sup>.</sup>